

Carol Houck

From: Jones, Shanique (Blunt Rochester) <Shanique_Jones@bluntrochester.senate.gov>
Sent: Thursday, April 9, 2026 2:07 PM
To: Carol Houck
Subject: Ocean View Post Office Update

Dear Ms. Carol Houck,

The Office of U.S. Senator Lisa Blunt Rochester appreciates the time and patience you have dedicated to addressing the ongoing concerns with the Ocean View Post Office. Our office, along with Senator Coons' and Congresswoman McBride's offices, has been in steady communication with the USPS District leaders regarding the abrupt closure of the Ocean View Postal Office. We understand the significant inconvenience this has had on the Ocean View community, and we have worked to prioritize getting the updates that you have requested. **We are pleased to share that, as of this morning, we received a substantive update from the USPS regarding the reopening of the Ocean View Post Office. We will continue to advocate on behalf of the Ocean View residents and community members who rely on the Ocean View Post Office Services.**

Please see the correspondence below:

"Ocean View Post Office – Status Update

The United States Postal Service is providing the following update regarding the temporary closure of the Ocean View Post Office, ongoing repairs, and service adjustments for affected customers.

As a reminder, this was shared on our website and in a press release for customers: <https://about.usps.com/newsroom/local-releases/de/2025/1003-ocean-view-post-office-temporarily-closed.htm>

Temporary Closure of the Ocean View Post Office

The Ocean View Post Office ***remains temporarily closed*** due to significant safety concerns identified during a recent facility assessment. Issues include:

- Structural deficiencies within the building
- Mold presence posing potential respiratory risks

Repair and Reopening Timeline

- ***Repairs Begin: June 1***
- ***Construction Completion Target: September 30***
- Reopening: After issuance of a Final Beneficial Occupancy letter confirming the building meets all required safety and operational standards.

Collection Box Upgrade

During the March 4 discussion, it was noted that the collection box at 220 Atlantic Avenue Ocean View, DE 19967 is frequently filled to capacity.

To improve service, USPS has ordered a Jumbo Letter Collection Box to replace the current unit. The goal is to install the new box before **May 30th**, ahead of the summer peak season.

Updates for Ocean View PO Box Customers being service at the Bethany Beach Post Office.

- USPS has ordered and secured additional PO Boxes for Ocean View customers.
- Approximately 150 customers already have access to newly assigned PO Boxes at the Bethany Beach Post Office.
- Once the remaining PO Boxes arrive, USPS maintenance will install the new units at the Bethany Beach Post Office.
- Installation is targeted for completion before **May 30th**, ahead of the summer peak season.

The Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on usps.com enables customers to print shipping labels with postage for Priority Mail and Priority Mail Express and request that the items be picked up via our Package Pickup service.”

Thank you again for contacting our office. Should you require any further information or assistance, please do not hesitate to reach out.

Shanique Jones

Constituent Services Representative

Senator Lisa Blunt Rochester (D-DE)



LISA BLUNT ROCHESTER

U.S. SENATOR *for* DELAWARE

Carol Houck

From: Glass, Jessica (Coons) <Jessica_Glass@coons.senate.gov>
Sent: Thursday, April 9, 2026 10:42 AM
To: Carol Houck
Cc: Brady, Krista (Coons); Dinsmore, Andrew (Coons)
Subject: Ocean View Update

Good morning!

For background, in February, myself along with other delegation staff from Senator Blunt Rochester, and Congresswoman McBride's offices met to specifically discuss the Ocean View Post Office and coordinate a unified approach toward expediting a resolution regarding the closed facility. Our offices have been working closely with USPS regional leadership and congressional liaisons to seek greater clarity, accountability, and information on next steps and various concerns, including an updated repair timeline, temporary plan for those rerouted to Bethany, and greater communication and transparency. I am happy to share that, as of this morning, we officially received a concrete update from USPS on the reopening of the Ocean View Post Office.

Please see the below and feel free to let me know if there are any follow up questions I can help to answer. I know this hasn't been an easy road but I am happy we are moving in the right direction!

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Sincerely,
Jess

Jessica Glass
Constituent Advocate | Internship Coordinator
U.S. Senator Chris Coons (DE) | 302.573.6345